

KENTUCKY ASSOCIATION OF STUDENT RECEIVABLE OFFICERS

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A Message from our President

Hello KASRO Members,

I hope you all got to enjoy a special moment during this year's eclipse. We had about 99% totality here in Louisville and it was pretty cool to experience that moment here on Spalding's campus with our students, faculty, staff, and friends. My daughter, Jessica, was also texting me from Austin, TX where they had the full eclipse and I am sharing the photo she sent below. I really love how this three to four-minute episode was able to connect so many people. This makes me really excited for the two DAYS that we will have to all be connected at the upcoming Spring 2024 KASRO workshop at the University of Louisville on April 29th and 30th!

This is your opportunity to meet new members and get involved. Remember to nominate yourself, someone from your team, or someone you have met at a previous KASRO meeting for our open board positions. Bringing in new people with some different ideas is always a great way to keep the KASRO conferences interesting and to ensure we have the content you can use at your school. Be sure to visit the KASRO website today to read more about the open KASRO Board positions here: <https://kasroweb.squarespace.com/new-page-2>

I want to thank all of our current board members for your hard work in organizing this year's KASRO workshop. Please reach out to me or any of us if you have any questions concerning KASRO or this upcoming workshop. I am happy to assist in answering your questions. I know the other KASRO Board members join me in looking forward to spending time with you very soon!

Best,

Dawn Wibbels

Spalding University

KASRO President



Several vacancies will be opening up on the KASRO Board. Please consider one of the positions: **Secretary, President Elect, and VP of Annual Conference.** Remember, without a Board, KASRO cannot continue on! We need individuals to step up! If you would like to nominate someone, or even yourself, please consider stepping up during the live nominations at the spring workshop. A few incentives for serving on the board:

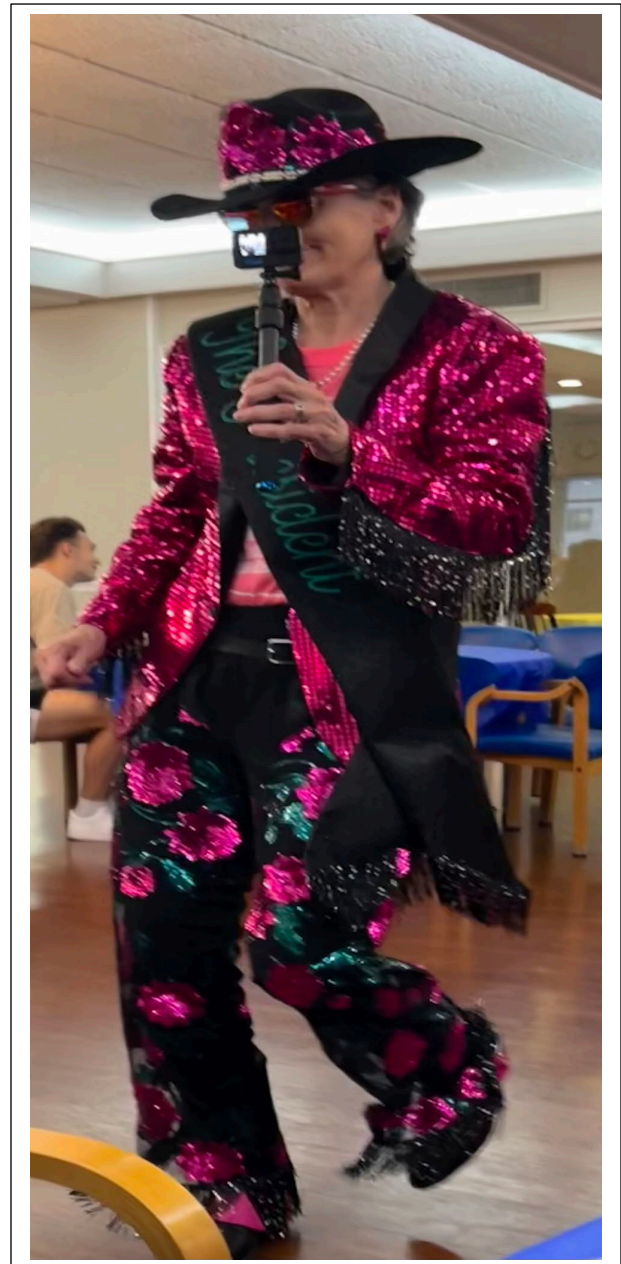
- Great opportunity to become involved
- Assist in planning conference/workshop
- Membership fee waived
- Paid mileage and lodging for conferences and meetings

KASRO BOARD 2023-2024

President	Dawn Wibbels	Spalding University	dwibbels@spalding.edu
Past President	Anita Miskell	Oakland University	amiskell@oak.edu
President Elect	Wendy Cain	Murray State University	wcain@murraystate.edu
VP Annual Conference	Heather Riczo	University of Kentucky	heather.riczo@uky.edu
VP Membership-At-Large	Sue Jaquish	General Revenue	sue.jaquish@generalrevenue.com
Treasurer	Brenda Gargano	Sullivan University	bgargano@sullivan.edu
Secretary	Kristi Gullett	Morehead State University	k.gullett@moreheadstate.edu
VP Technology and Social Media	Michele Hall	University of Kentucky	michele.hall@uky.edu

KASRO NEWS!!

Spalding University is busy preparing for all things Kentucky Derby! This year we celebrate our 51st Rate Race. The theme for this year's Running of the Rodents is "Barbie". Spalding University's President, Tori Murden-McClure always creates her own costumes. She did not hold back on the adornment of sequins for her "President Barbie" costume this year!



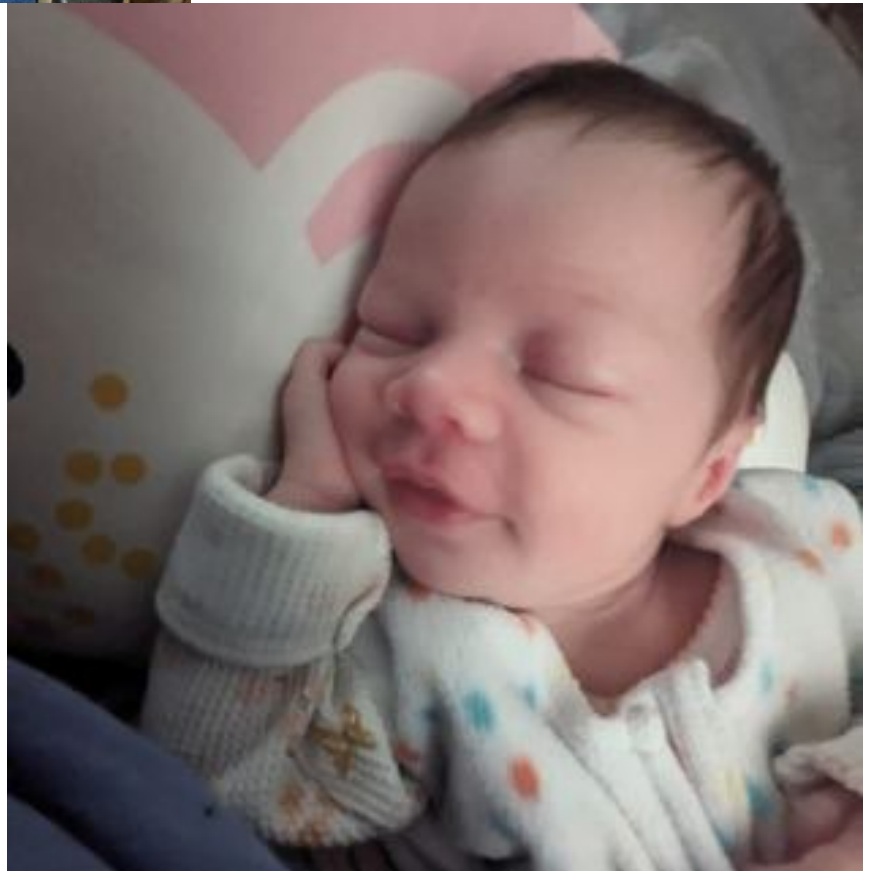
Sue Jaquish, Director of Sales at General Revenue Corporation, along with her husband Dan, have been enjoying their first year with their adorable grandchild, Christopher. It's hard to believe that Christopher is already 1! Time flies!!





Anita Miskell, from Oakland University, has some great news to share!!!

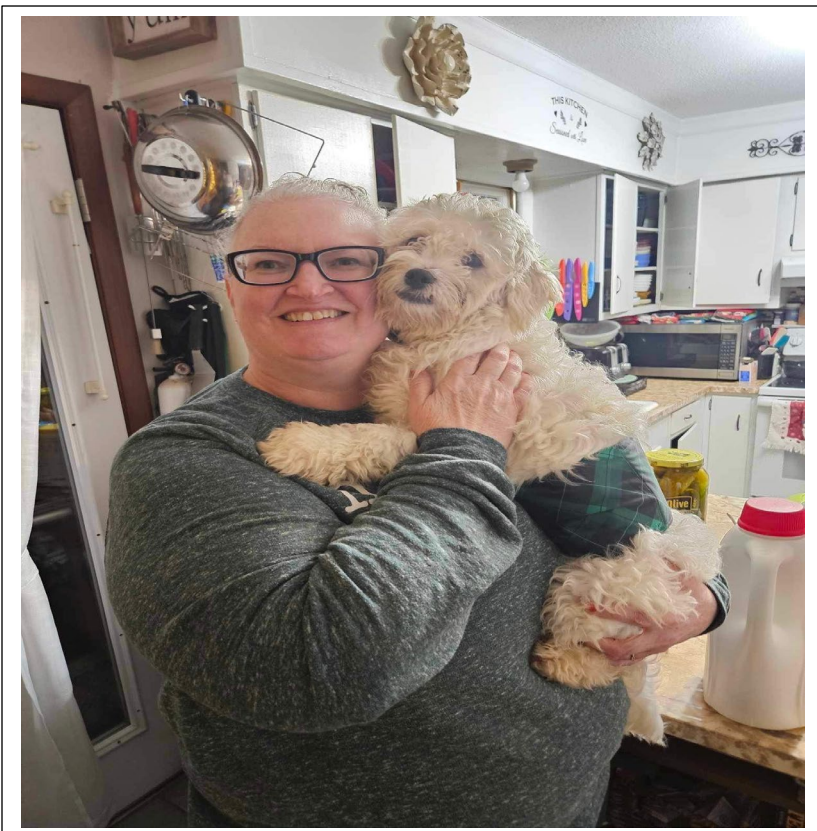
They have a new granddaughter, Katherine Rose Miskell, born on February 29, 2024. She is a Leap Year Baby!! Proud parents are Jack Miskell and Amanda Stout.





Donna McDaniel, from Eastern Kentucky University, with her new fur babies they adopted. Buster (bottom pic) was adopted in December. They decided he needed a playmate, so Charlie (top pic) was adopted in January.

Donna's husband, Brett, is retiring in April also! Best wishes on retirement!



Sam Voshall, from ECSI, has sent information regarding the dreaded up and coming changes regarding transcripts. She states, “the webinar is now available on-demand” by clicking the link below. Be sure to check this out!

How to Prepare for New Transcript Hold Regulations

The Department of Education (ED) released final rules relating to the Title IV Program Participation Agreement and Certification procedures. According to ED, these rule changes, which go into effect on July 1, 2024, will ban transcript withholding in certain situations.

In a conversation with the Coalition of Higher Education Assistance Organizations (COHEAO) and the American Association of Collegiate Registrars and Admissions Officers (AACRAO), ECSI explored the mood on Capitol Hill, the changes to state and federal laws, and alternate options to incentivize repayment and help students stay enrolled.

Webinar Recording:

<https://event.on24.com/wcc/r/4470060/100A79AB9E7F3E4E74ACAADD9D206080>

Blog Post Recap:

https://home.ecsi.net/news-and-trends/2024/03/how_to_prepare_for_new_transcript_hold_regulations

Transcript withholding and your institution: What to expect in 2024

In this webinar, presenters from ECSI, COHEAO, and AACRAO discuss the mood on Capitol Hill, the changes to state and federal laws, and alternate, compliant options to drive repayment and help students stay enrolled.

WATCH NOW



Hosted by: **ECSI** YOUR PARTNER IN THE
EVOLUTION
OF HIGHER EDUCATION

Morehead State University News

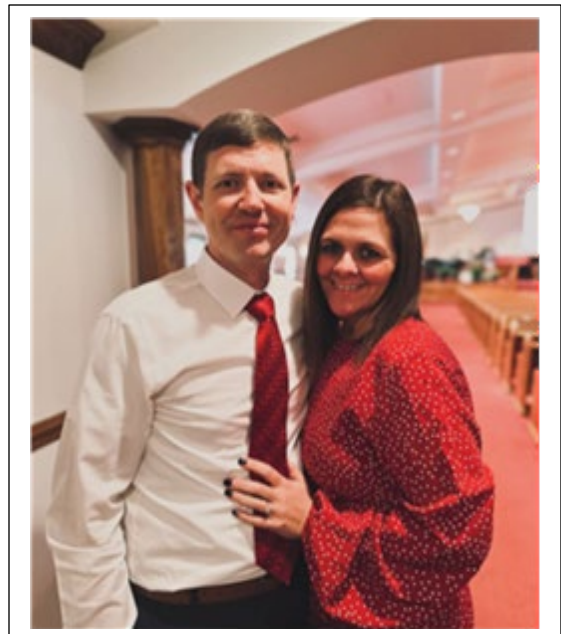


Kristi Gullett would like to introduce her first grandchild, **Lydia Camryn**. Lydia was born on 04/10/24 to Braden and Abby Gullett. All are doing great!

The office of Accounting & Financial Services has seen some changes over the last little bit! Connie Bryd, who was a member of KASRO and had been with A&FS for many years, took a new position on campus. Sharnetta Fritts, who was a member of KASRO and with A&FS for 12 years, took a new position in the academic advising area on campus. Both Connie and Sharnetta will definitely be missed!

All of the leaving led to some reorganizational changes in the office. We would like to introduce Alisha McKinney, Receivables and Collection Manager. Alisha previously worked for MSU in the Financial Aid Office for many years. Kristi Gullett was promoted to Receivables and Sponsorship Manager.

Alisha McKinney with her husband Danell. Alisha lives in West Liberty with Danell and their 2 daughters, Malaya and Chloe.



KASRO KONNECTIONS SPRING 2024



Karen (of NCM) and John Reddick are thrilled to announce the engagement of their son, Kristopher Reddick to Rachel Wimberly. The wedding date is May 11, 2025 in St. Louis, MO. Karen and her family are thrilled to welcome Rachel into their family. We all think she is just ready for more grandbabies.....

Karen also would like to share that National Credit Management (NCM) celebrated 64 years in business on April 1, 2024. Founded in 1960, NCM has become one of the industry leaders in recovering educational loans and receivables. NCM is proud to be one of a very elite group of just a few agencies that have been in business for over 64 years. NCM's slogan, "We Are Different," has become the foundation for our success.

NCM

Since 1960

"Experience the NCM Difference"



KASRO is one big happy family, and we love keeping up with each other! Be sure to submit info for our next newsletter (in the fall/winter sometime)! It doesn't have to be all about work.



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Spring is right around the corner, and the Spring 2024 Workshop planning is in the final stages. It's time to consider becoming a board member to ensure that KASRO remains strong.

The KASRO Board is seeking nominations for the following board positions:

President Elect

Secretary

Vice President for Annual Conference

Detailed information about what each position entails can be found in the KASRO by-laws located here:

<https://static1.squarespace.com/static/55ca2bade4b0f1ce532a5979/t/58e23a16725e250f973092ce/1491221014851/Bylaw+Revision+2017+with+new+logo+Final.pdf>

Here are a few incentives for serving on the board:

- Great opportunity to become more involved
- Assist in planning conference/workshop
- Membership fee waived

It's that easy! Please consider stepping up during the live nominations at the meeting.

Lula "Lou" Darnell Distinguished Service Award



It is also almost time for the recipient of the 2024 Lula "Lou" Darnell Distinguished Service Award to be announced. The award will be presented at the '24 Spring KASRO Workshop in memory of Lou Darnell.

For those of you who are new or did not have the privilege of knowing Lou, she was an outstanding professional at Murray State University and a valued friend of KASRO. This award is presented to an individual for their outstanding service and dedication to KASRO. The Lula Darnell Distinguished Service Award is the highest award given by KASRO. This award is presented to an individual who the association wishes to recognize for his/her contributions to the association or the profession.



2023 Lou Darnell Distinguished Service Award recipient, Kristi Gullett, from Morehead State University.

Lula “Lou” Darnell Distinguished Service Award Recipients

2004	Husband of Lou Darnell	
2005	Mary Marcum	University of Kentucky
2006	Linda Smitha	University of Kentucky
2007	Anita Poynor	Murray State University
2008	Chris Thomas	Berea College
2009	Karen Reddick	National Credit Management
2010	Carol Babb	University of Louisville
2011	Kevin Hunt	Williams & Fudge
2012	Nancy Taylor	University of Kentucky
2013	Rochelle Seals	Eastern Kentucky University
2014	Scott Medley	Reliant Capital Solutions
2015	Tina Shanks	University of Kentucky
2016	Loretta DeToma	University of Kentucky
2017	Belinda Higginbotham	Western Kentucky University
2018	Crista Fornash	University of Kentucky
2019	Kim Graboskey	Northern Kentucky University
2022	Anna Dunkelberger	Elizabethtown Community & Technical College
2023	Kristi Gullett	Morehead State University



CONFERENCE AGENDA



Monday April 29 | DAY 1

8:00 AM - 3:30 PM

Transcript & Diploma Holds
 New Rules on Financial Responsibility & Transcript Withholding

KHEAA & Dual Credit

The Importance of Diversity & Multicultural Awareness in Higher Education

Vocational Rehab & Third Party Payments

The Looming Enrollment Cliff : How Does it Impact Receivables?

Tuesday April 30 | DAY 2

8:30 AM - 4:30 PM

University Spotlight - What Works for U?

Agency Spotlight

KASFAA - Building Bridges to Help Students : Partnering Student Accounts & Financial Aid

The Generational Divide in Financial Literacy & Cultivating Financial Wellness

With Breakout Sessions each day

Hotel Accommodations

Courtyard Marriott Downtown Louisville
 100 S. 2nd Street, Louisville, KY 40202
Block Reservation under KASRO

Conference Location

University of Louisville
 Swain Student Activities Center
 2100 S. Floyd Street, Louisville, KY 40205

Kentucky Association of Student Receivable Officers

Invites You to Attend

The 2024 KASRO Spring Workshop



Hosted by the University of Louisville

KASRO is proud to welcome Guest Speakers from the following organizations:

Kentucky Association of Student Financial Aid Administrators
Kentucky Higher Education Assistance Authority
Kentucky Financial Empowerment Commission
Kentucky Office of Vocational Rehabilitation
Kentucky Council on Postsecondary Education

Bellarmino University
University of Kentucky
University of Louisville
Spalding University

National Credit Management
Reliant Capital Solutions

Registration is STILL OPEN!! Act Fast!!

2024 Annual Conference Registration Link:

<http://kasroweb.squarespace.com/annual-conference>

Membership Fees are due at the time of Registration.

<https://kasroweb.squarespace.com/membership>

KASRO to host Breakfast each day with Lunch provided on Day 1 of Conference.

Lunch on Day 2 is not provided.

Hotel & Travel:

Courtyard Marriott Downtown Louisville

100 S. 2nd Street, Louisville, KY 40202

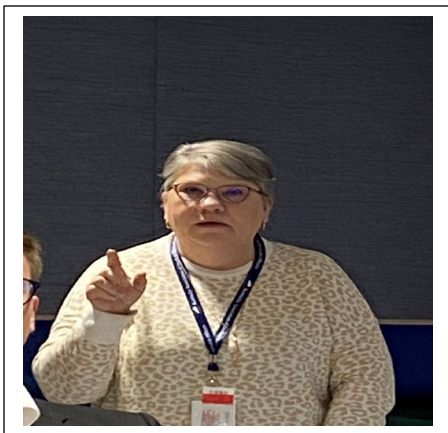
(502) 562-0200

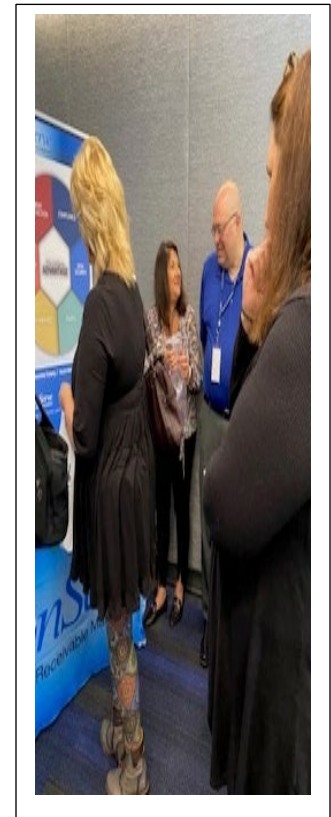
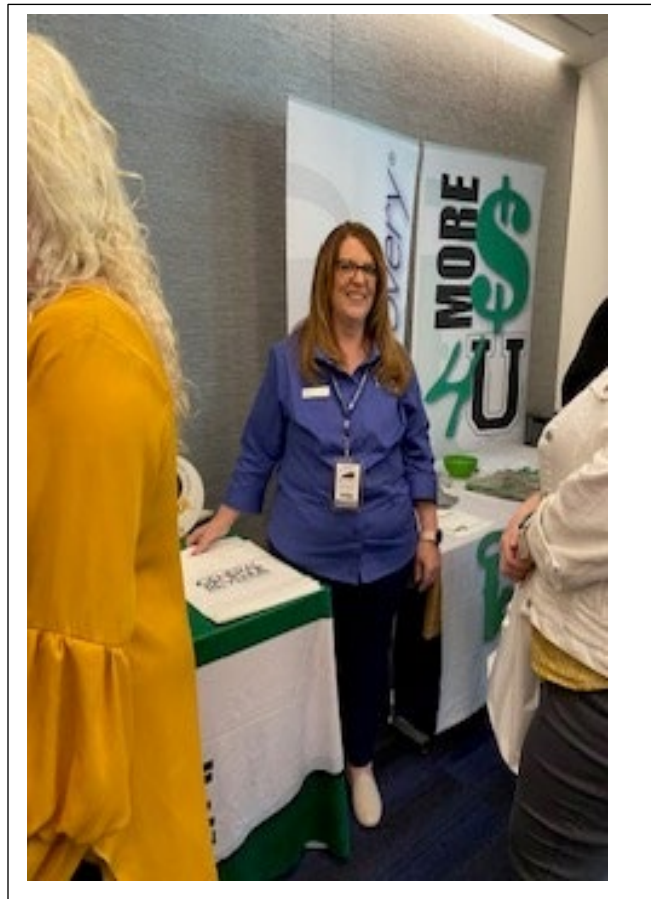
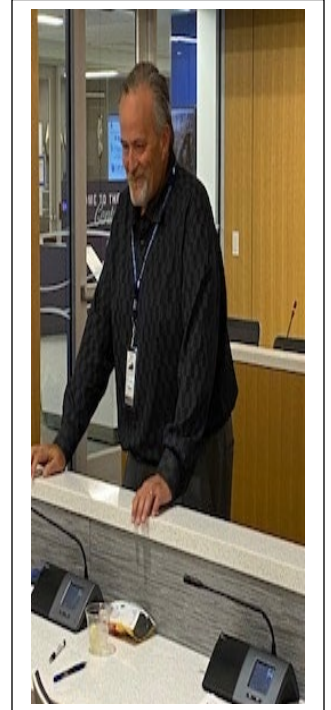
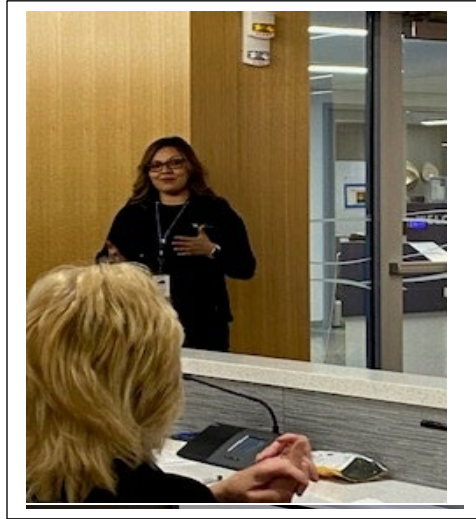


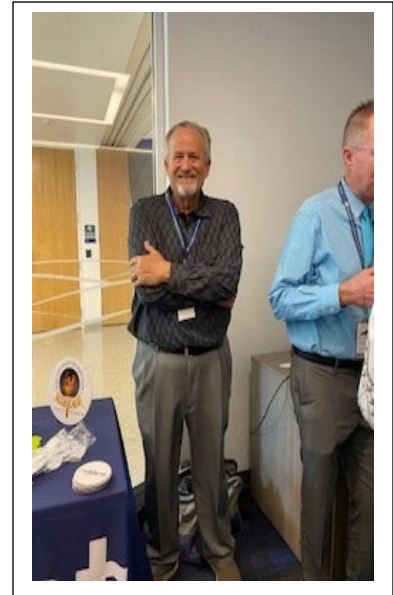
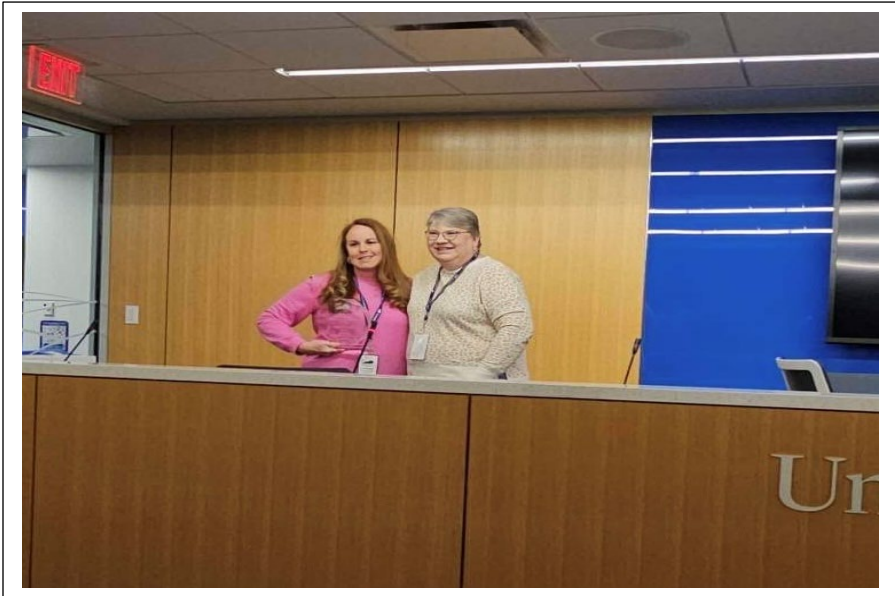
UofL Campus Parking Vouchers will be provided upon KASRO Check-In on April 29th.

We look forward to seeing you!

Pictures from the Spring 2023 Conference!! Great fun was had by all!!!







KASRO lucky prize drawing winners!! Be sure to stay until the very end of the spring conference. You might just be one of the lucky winners!!!!

Please consider one of the open positions on the **KASRO Board!**



The outgoing KASRO Board of 2022/2023. Scott Medley, Tina Shanks, Dawn Wibbels, Kristi Gullett, Anita Miskell, and Heather Riczo.



The current KASRO Board 23/24. Michele Hall, Wendy Cain, Brenda Gargano, Dawn Wibbels, Kristi Gullett, Anita Miskell, Heather Riczo, and Sue Jaquish.

2023 Conference Attendees Group Picture



KASRO